



MHACA

Mental Health Association of Central Australia
14 Lindsay Avenue, Alice Springs | PO Box 2326 Alice Springs NT 0871
p: (08) 8950 4600 | f: 08 8952 1574
e: info@mhaca.org.au | w: www.mhaca.org.au

Position: Suicidal Crisis Recovery Worker

Employment Details: Full-time – 38 hours a week

Remuneration:

- Level 5 MHACA EBA \$98 351.05 - \$102 801.60 pro rata
- 6 weeks annual leave plus staff wellbeing allowance
- Salary packaging available

Location: Alice Springs

Reporting to: Senior Health Promotion and Suicide Prevention Manager

Updated: 20 December 2024

About MHACA:

MHACA is a specialist psychosocial recovery and mental health promotion organisation with a strong presence and reputation in the community.

We strive to make a difference in the lives of people living with mental health challenges by supporting participant-driven mental health recovery and assisting communities and organisations to actively improve their mental health and wellbeing.

Our Values:

BELONGING: Connection - Relationships - Community - Collaboration

HOPE: Optimistic - Courage - Goals - Change

RESPECT: Listen - Kindness - Fairness - Inclusive

HONESTY: Trust - Integrity - Transparent - Accountable

Your Role:

The Recovery Worker is responsible for providing assertive and timely follow-up care for people referred to MHACA following a suicide attempt or suicidal crisis.

This role requires someone with sound case management and outreach support skills. Knowledge of recovery-orientated support and trauma-informed care in suicide prevention would be an advantage.

The person in this role will be resourced with training and ongoing support mechanisms including clinical supervision.

Role Responsibilities:

- Provide aftercare services to individuals who have been referred following a suicide attempt or suicidal crisis.
- Help develop aftercare support model through codesign processes in line with MHACA's existing services and assist with service delivery review and refinement.
- Work with client to assess risks, identify individual ongoing treatment needs, and develop a Support Plan that identifies recovery goals.
- Build and maintain strong referral pathways, including but not limited to the following services: acute care services, primary care services, police,



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This role will engage with a diverse range of community members and with consent of the person will undertake risk assessments, develop support plans and provide referral pathways to other appropriate services.

funeral services, Alcohol and Other Drug Services, and other mainstream mental health services.

- Undertake reporting on aftercare activities in line with Service Agreement requirements including ensuring appropriate data collection.
- Maintain client confidentiality.
- Work with clients presenting with complex and co-occurring needs.

General Responsibilities:

- Represent and advocate for the needs and interests of MHACA participants.
- Work in accordance with MHACA's strategic direction and uphold the values.
- Actively participate in the organisation's quality, safety and risk management systems.
- Abide by the policies and procedures of MHACA.
- Represent and promote MHACA in the wider community.
- Any other duties which may reasonably be expected in relation to the role.

Selection Criteria:

Essential

- Tertiary qualifications in Community Services, Mental Health, Social Work or Counselling or equivalent experience in these areas.
- At least 2 years demonstrated experience in the delivery of services to people experiencing mental health issues and/or suicidality.
- Demonstrated understanding of recovery principles with the ability to provide high quality person-centred supports.
- An awareness of the key issues faced by people living with mental health challenges or factors that contribute to situational crisis.
- Excellent written, verbal, and interpersonal skills, with the ability to build rapport and communicate effectively.
- Experience in working in a cross-cultural setting or a demonstrated understanding of the principles of cultural safety and cultural competence.
- Good organisational skills with the ability to work within a team environment and independently.
- Excellent computer skills including experience with Microsoft Office and Excel.
- Current NT Driver's License.



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For further information please contact Helen Lambert, Senior Health Promotion and Suicide Prevention Manager, on (08) 8950 4600.

Applications must address the selection criteria, include a resume and contact details of two current referees.

Please email your application to hr@mhaca.org.au

Or post to Mental Health Association of Central Australia

PO Box 2326, ALICE SPRINGS, NT 0871

Applications will close 4pm Friday 17 January, however we may arrange interviews earlier with suitable candidates so please apply as soon as possible.

The successful applicant will be required to undergo a National Police and a NDIS Clearance Check.

ACKNOWLEDGEMENT FOR RECEIPT OF POSTION DESCRIPTION

Employee Name (please print)

Employee Signature

Date