



MHACA

Position: Mental Health Recovery Worker

Employment Details: Full time – 38 hours a week

Remuneration:

- MHACA EBA Level 4 (\$85 977.34 - \$92 503.48) plus Salary Sacrifice.
- 6 weeks annual leave plus staff wellbeing allowance
- Salary packaging available

Location: Alice Springs

Reporting to: Pathways to Recovery Manager

Updated: 31 October 2024

About MHACA:

MHACA is a specialist psychosocial recovery and mental health promotion organisation with a strong presence and reputation in the community.

We strive to make a difference in the lives of people living with mental health challenges by supporting participant-driven mental health recovery and assisting communities and organisations to actively improve their mental health and wellbeing.

Our Values:

BELONGING: Connection - Relationships - Community - Collaboration

HOPE: Optimistic - Courage - Goals - Change

RESPECT: Listen - Kindness - Fairness - Inclusive

HONESTY: Trust - Integrity - Transparent - Accountable

Your Role:

Pathways to Recovery is a psychosocial recovery-oriented program at MHACA which provides individual support to people living with mental health challenges.

Mental Health Recovery Workers assist participants in setting goals and actions as part of a Stay Strong Recovery Plan. The goals are individual but may include things like developing or rediscovering social and living skills, access to training and employment opportunities and participation within the community through engagement in activities.

General Responsibilities:

- Work in accordance with MHACA’s strategic direction and uphold the values.
- Represent and advocate for the needs and interests of MHACA participants.
- Actively participate in the organisation’s quality, safety and risk management systems.
- Abide by the policies and procedures of MHACA.
- Represent and promote MHACA in the wider community.
- Any other duties which may reasonably be expected in relation to the role.



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Recovery Workers support the participant to work towards their goals with regular evaluation of the Recovery Plan.

Role Responsibilities:

- Work alongside people living with mental health challenges to support their recovery.
- Conduct assessments of needs to assist participants to develop an individualised recovery plan.
- Build capacity, utilise a strengths-based approach and encourage self-determination and resilience.
- Advocate on behalf of participants as required, both internally and externally.
- Collaborate with other community organisations to achieve the participant's recovery goals.
- Assist in the development and delivery of recovery focused group activities that meet participant needs and interests.
- Maintain high quality documentation including participant files, case notes, assessments and recovery plans.
- Ensure the confidentiality, privacy and rights of the individual is respected and always regarded.
- Engage in supervision, team meetings, training and staff development activities.
- Actively contribute to creating and maintaining a safe environment for staff, participants and visitors.
- Other duties as directed by Manager/Senior Leadership Team.

Selection Criteria:

Essential

- Tertiary qualifications in Mental Health, Community Services, Disability and/or commensurate work experience in similar areas.
- Demonstrated experience in case management or support work that is person-centred and strengths based.
- Experience in working in a cross-cultural setting or a demonstrated understanding of the principles of cultural safety and cultural competence.
- Ability to develop rapport and communicate to participants from a range of cultural backgrounds.
- Effective written communication skills, including high computer literacy and high-quality case notes.
- An understanding of risk management in the context of social and health service delivery.
- Good time management and organisational skills.
- Ability to work within a team environment and independently.
- Current NT Driver's License.



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Desirable

- Experience and/understanding of working with people who live with mental health challenges.
- Knowledge of the National Disability Insurance Scheme (NDIS).

For further information please contact Christine Boocock, Pathways to Recovery Manager, on (08) 8950 4600.

Applicants must address the selection criteria within a cover letter. Please include a resume with your application that has contact details of two current referees.

Please email your application to hr@mhaca.org.au

Or post to Mental Health Association of Central Australia

PO Box 2326, ALICE SPRINGS, NT 0871

Applications close 4pm Friday 15 November 2024 however MHACA may choose to interview applicants earlier so apply as soon as possible.

The successful applicant will be required to undergo a National Police and a NDIS Clearance Check.

ACKNOWLEDGEMENT FOR RECEIPT OF POSTION DESCRIPTION

Employee Name (please print) Employee Signature Date